

*Call for Papers:*

*Special Issue on “Performance Management Systems: Concepts, Practices & Future Directions”*

**International Journal of Business, Management and Social Sciences (IJBMSS)**

## Call for Papers

*Special Issue on:* **“Performance Management Systems: Concepts, Practices & Future Directions”**

Amidst a dynamic and turbulent environment, organizations today are impelled to move towards performance management. All sectors of the economy, be it manufacturing, services, infrastructure and governance have realized the indispensability of effective procedures, processes and systems. The outcome is seen in terms of the focus laid on quality, productivity and efficiency, benchmarking and adoption of world class practices. The objective of the issue is to invite contributions from researchers, academicians and industry in the area of performance management. The contributions could be in the form of theoretical studies, empirical work or even case studies. The topics to be covered include, but not limited to:

- Performance measurement tools and techniques
- Productivity, quality and efficiency interactions
- Balanced scorecard
- Effectiveness and Efficiency
- Security, safety and ethics
- Benchmarking in performance
- Ethical and environmental performance
- Performance modelling techniques
- Performance measurement, analysis and control in knowledge systems
- Operations performance measurement and control
- Organisational design, methods and performance management
- Process analysis, re-engineering and performance
- Quality performance measurement
- Business excellence management and performance issues
- Performance measurement systems in SMEs
- Public sector performance measurement and control

### **Submission Guidelines and Important Dates**

Manuscripts should be in English and normally not exceed 7000 words in length (single column, 10 pt running text, double spacing, Times New Romans). All contributions will be subjected to a blind review process. Manuscripts must be sent electronically to the following email addresses:

dkbanwet@dms.iitd.ac.in, sahney@vgsom.iitkgp.ernet.in, sa\_oke@yahoo.com

with the subject title as: Special Issue on “**Performance Management Systems: Concepts, Practices Future Directions**” in Word document (Microsoft Word 97/2000/2003 version) not later than September 30, 2010. The official website of the journal is found at [www.ijbmss-ng.com](http://www.ijbmss-ng.com).

Important dates are as follows:

Deadline for full paper submission:	<b>September 30, 2010</b>
First turn of paper review:	<b>October 30, 2010</b>
Second turn of paper review:	<b>November 30, 2010</b>
Final (Camera-ready) paper submission:	<b>December 10, 2010</b>

### **Addresses of Guest Editors:**

Dr. D.K. Banwet, Professor Department of Management Studies, 4th Floor, Vishwakarma Bhavan, Indian Institute of Technology Delhi, Shaheed Jeet Singh Marg, New Delhi – 110016, INDIA Tel: +91-11-26596309, 26591197 Fax: +91-11-26862620 Emails: dkbanwet@dms.iitd.ernet.in dkbanwet@hotmail.com	Dr. S. Sahney, Assistant Professor, Vinod Gupta School of Management, Indian Institute of Technology Kharagpur, Kharagpur, West Bengal – 721302, INDIA Phone: +91- 3222-283866 Fax: +91- 3222-283874 E-mails: sahney@vgsom.iitkgp.ernet.in sangeetasahney@rediffmail.com
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For enquiries, send to either of the Guest Editors or Dr. S.A. Oke (sa\_oke@yahoo.com), Editor, IJEST